



Presbyterian Support
East Coast

PSEC

Annual Report
Pūrongo ā Tau
2025

**Building a better
life for everyone**





Presbyterian Support
East Coast

Te Matakite

E nanaio ana te pito mata
o ngā hāpori.

Te Kawenga

Me māia, me kumanu, me aroha,
te arahanga i te panoni pāpori.

Ngā Whanonga Pono

Kaitiakitanga
Whanaungatanga
Kotahitanga

Vision

Communities reaching
their potential.

Mission

Lead social change with
courage, care, and aroha.

Values

Guardianship
Connections
Unity



Alison Prins, Chairperson

Supporting communities to thrive



Sanja Majstorović, CEO

This year we strengthened our commitment to building better lives for everyone. We focused on expanding disability services, deepening our sustainability efforts, supporting staff and ensuring good governance. Most importantly, we reviewed systems and added new buildings and programmes for the people we are all here to serve.

Our major milestone this year is the development of the new **Rowan Apartments**. This project is a key part of expanding our **Enliven Disability** services. Together with generous support from individual donors and the wider community, we are proud of building much-needed accessible homes for younger adults living with complex physical disabilities. We have strengthened our ties with the community through our local “for purpose” approach.

Rowan Apartments will support four new flatters (residents) and is the next chapter in our strategy to build more homes and services for people with complex disability needs. We are grateful to have seen our Values of **Whanaungatanga** (Connections) and **Kotahitanga** (Unity) across the diverse group of stakeholders who have worked closely together to make this achievement possible. With a significant \$1M contribution to the Rowan Apartments project, the Royston Health Trust's vision and leadership have been vital.

With employee benefit packages and professional development programmes, we have been investing further into our greatest asset: our staff. Our professional team remains focused on safeguarding underserved people in our community.

We have been increasingly investing into technology by adding more digital systems and process automation in our clinical and support services. The rollout of AlayaCare cloud-based software solution supports our **Enliven Older People** team and streamlines how we deliver our intensive home and community support services. We have also released our second Environmental, Social, and Governance (ESG) Report which builds on our progress and commitment to both people and the planet. **Family Works** team invested their hearts, experience, and knowledge into developing new programme resources this year which will better support East Coast children.

We are deeply grateful to our Board, staff, and volunteers. Without your commitment to **Kaitiakitanga** (Guardianship) we cannot serve our community. From our dedicated service teams to our Board's steady leadership, we are all people helping people. Every person who chooses to work at PSEC is a treasure.

Looking ahead, we are excited about what is next. As PSEC approaches its 80th year in 2026, we reflect on the impact we have made and look forward to continuing to adapt to meet future community needs. Our Strategic Plan 2030 aims to ensure disabled people have opportunity, choice, and support to live good lives. We will continue developing comprehensive services for disabled people, and continue to support children, whānau, and older people to make positive changes in their lives. **Our focus remains fixed on leading social change with courage, care, and aroha.**

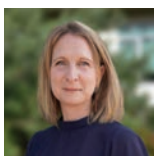


Alison Prins
Chairperson

PSEC Board



Tobias Taylor
Deputy Chair
CFP, PGDipPFP, BBS
NZX Dip, M Inst D



Rebekah Dinwoodie
CMInstD, MMgmt
PGCert(Education), BSc(Hons)



Ken Foote
ONZM, ED***, JP, BCA, Dip Bus Stud
(Dispute Resolution), M Inst D



Warren Hokke
BCA, CA (ret'd), PG Dip Bus
Admin, NZ Cert in Te Reo (L4)



David McDonald
LLB, Dip Bus Stud
(Dispute Resolution)



Rani Morunga
BA Criminology and Māori Resource Mgmt;
Masters(Public Management)



Farley Keenan
Ngāti Kahungunu
PGCert(Public Management)



Sandra Faulkner



Stuart Signal
FCA, BBS, M Inst D



Korrin Barrett
Board Observer



Maitland Manning
Our Patron
Queens Service Medal, Justice of the
Peace, Ch Fellow Inst D (ret), Fellow
Inst Mgmt, FNZIM

Arohiwi Station Board & Manager



Peter Tod
Chairperson



Sandra Faulkner
Director



Ken Foote
Director



Marie Burgess
Director



Ross Shepherd
Director



Robbie Schaw
Farm Manager



Thank you



To our supporters and donors not individually mentioned, thank you for your gifted time, donations, prayers and moral support. Without you we could not serve East Coast people who need our services the most.

BEQUESTS

PSEC is grateful to receive bequests this year from the following people who kindly chose to include a gift in their Will to PSEC.

Estate of Gordon Spencer King
Estate of Hazel Joan Hensman
Estate of Reginald James Sowerby
Estate of Timothy Bruce Hunter

GRANTS

Generous grants were received during the year, including but not limited to the following:

ENLIVEN DISABILITY

Napier City Council Community Services
Kingdom Foundation

DISABILITY COMMUNITY SERVICES

Four Winds Foundation Ltd
Harry Otton Charitable Trust
Ministry for Culture & Heritage
Creative Spaces
Pub Charity

DISABILITY HOUSING PROJECT: ROWAN APARTMENTS

First Light Community Foundation
Frimley Foundation
Harold Holt Charitable Trust
Kingdom Foundation
Royston Health Trust
Taradale RSA

FAMILY WORKS

Good in the Hood – Z Energy
Hawke's Bay Foundation
Presbyterian Children and Families Ministry
The Tindall Foundation
Trust House Foundation
The Presbyterian Church Properties Trust
J R McKenzie Trust

PARISHES

We wish to acknowledge and thank Presbyterian Churches and parishioners throughout the region for their loyal support and donations to Presbyterian Support East Coast or its services over the past year.

CHARITY SHOPS

Our Charity Shop retail managers and volunteers work tirelessly to contribute a significant amount each year so that our vital community services remain free for those who need them. Thank you!

LIFE MEMBERS

Mr Jack Mackie
Dr Anne Denton
Ms Marie Burgess
Mr Michael König
Mr Maitland Manning
Mrs Colleen Skuse
Mr Kerry Marshall

PSEC honours Mr John Gould who died peacefully on 4 August 2025, aged 91 years, after a life devoted to family and service to the community.





Presbyterian Support
East Coast



About PSEC

PSEC is a not-for-profit charity formed in 1946. We provide vital social services to East Coast disabled people, older people, and children and families.

\$15M

cost of
services
provided

1,000+

people
supported

200+

staff

100

volunteers

Services are guided by our Environmental, Social, and Governance (ESG) principles

Being a sustainability-oriented organisation means that we:

- promote environmental sustainability by monitoring and minimising, wherever possible, our impacts on the environment;
- promote social sustainability by making a positive difference in the lives of our clients, staff, and volunteers;
- ensure best-practice governance and stewardship within PSEC.

In 2025 PSEC was proud to publish our second Environmental, Social and Governance (ESG) report, which is available to download from our website. The data we report is from the 2023-2024 financial year. PSEC remains committed to operating in an environmentally responsible way, while promoting the wellbeing of staff, volunteers and the community.

We continue to exercise effective and judicious organisational governance, ensuring our adaptability and resilience as an organisation. As we develop our ESG reporting capabilities over time, we look forward to sharing PSEC's progress on our material environmental, social and governance issues.

Arohiwi Station

PSEC is the sole shareholder of Arohiwi Station Limited, a farm that was partly gifted to PSEC. Dividends from the farm support our social services.

1,472 ha

Station located near Puketitiri which is 56km north-west of Napier. The 1,396 ha Arohiwi Station along with its 75.5 ha leased land represents one of Hawke's Bay's best properties of its size.

The Scott Fund Trust

91

disabled children and their whānau were supported with grants from the Scott Fund Trust for educational or vocational assistance.

PSEC Charity Shops

9,000

volunteer hours





enliven Disability



Residential Services supported 29 people under the age of 65 with a high level of complex support needs.

The Rowan and Middle Road site teams work alongside flatters, supporting them to reach their potential in completing the necessary tasks of life, and to live the best lives possible. Over the course of the year, 22 flatters lived at Rowan and 7 flatters lived at Middle Road.

In 2025, 18 people or their family members completed a flatter experience survey.

I find it comfortable and easy to live at Rowan / Middle Road.

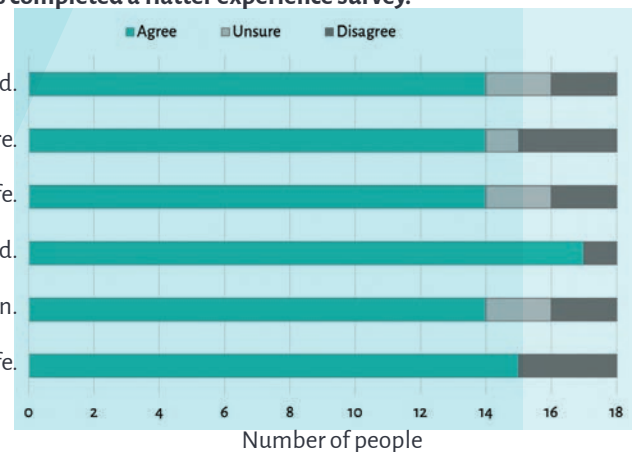
I feel at home here.

I have a say about the important things in my life.

Overall, I am happy with the way I am supported at Rowan / Middle Road.

Overall, I feel satisfied with my home and living situation.

I feel good about myself and how I'm living my life.



Community Services understand that each person is in control of their journey through life. We encourage everyone to explore who they are and what they are passionate about, supporting people to reach their potential.

90 people were supported, some individually and others in group based services (adult community education).

46 supported to explore what a good life looks like for them and connect with community (including 8 young adult school leavers)

37 supported to participate in everyday life in the community

54 attended literacy, numeracy, and digital skills classes at the Learning Hub

7,028 hours delivered on-site

11,185 facilitated hours of clients participating in their local community

Students' feedback include:

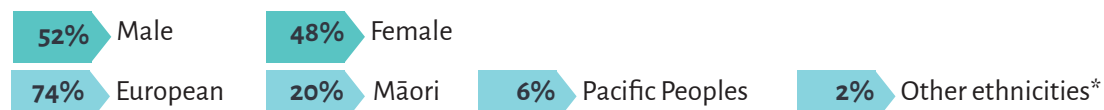
"In the community I am getting out and about more."

"I like it because I have choice, and I like making new friends."

"I didn't know how to look after my computer, like charging etc. (Now I am more confident using IT.)"



Enliven Disability demographics across residential and community services.



*Adds to more than 100% because some clients identified with more than one ethnicity.





enliven

Older People



Intensive Home Support aims to restore the physical, mental, and social well-being of older people, and delay rest home entry.

- 257** people supported to remain in their own homes and in their community
- 100%** of clients supported by a multi-disciplinary team of registered nurses, physiotherapists, occupational therapists, dietitians, a social worker and a speech-language therapist
- 89%** of Support Workers qualified at NZQA Level 2 or higher, 73% at Level 3 and above
- 64,457** support visits provided by Support Workers (40,598 hours visiting clients in their homes)

"I am more than happy with the help I get from Enliven. They have made my life happy."

"Workers excellent. A good reliable Service altogether."

"All the staff treat me very well - professional, friendly, efficient, and cheerful. A great team."



Community Services includes a Community Day Programme and two Retirement Villages. The Community Day Programme helps people remain motivated and socially connected, and offers carers regular breaks.

- 50** older people supported (32 dementia-specific support) at Community Day Programme
- 147** falls prevention exercise sessions delivered to Community Day Programme attendees
- 15** new people welcomed to Community Day Programme
- 61** people in our Retirement Villages:
JH Mason Retirement Village in Havelock North and Sheilton Village in Wairoa

"I look forward to my weekly Enliven Day meeting up with my new-found friends. The ladies who prepare the weekly programme are to be commended for their preparation & presentation of programmes. Overall excellence for our enjoyment."



Enliven Older People demographics across Intensive Home Support and Community Services.

- 55%** Female
- 45%** Male
- 87.3%** European
- 7.4%** Māori
- 2.5%** Asian
- 1.8%** Pacific Peoples
- 1.1%** Other ethnicities





Family Works provides wrap-around early intervention services, using a mana enhancing bicultural approach with tamariki and whānau to overcome challenges around trauma, family harm and child safety.

Our team provides confidential social work, counselling, and facilitated programmes responding to local needs. We work collaboratively with local community groups and services.

Client demographics

- 57%** Female
- 43%** Male
- 53%** European
- 51%** Māori
- 6%** Pacific Peoples
- 3%** Asian
- 2%** Other ethnicities

Ethnicity adds to more than 100% as some clients identified with more than one ethnicity.

Services provided

- 541** people received social services support
 - 623** enrolments received:
 - 292** Social Work
 - 186** Programmes for adults
 - 84** Programmes for children
 - 37** Other Services (e.g. assessments, Strengthening Safety service)
 - 24** Counselling
- Some people enrolled in more than one service or had repeat enrolments.

Based on the 252 adult clients who completed service evaluation forms at the end of their engagement:



“The home visits and visits to school have been fantastic. The strategies implemented have helped improve our whānau relationships.”
(Social Work)

“The Social Worker was able to understand what was happening and help put plans / strategies in place to deal with it. You have gone above and beyond to help my family.”
(Social Work)

“Amazing support for the child and great programmes that our child enjoyed. Very supportive and helpful for the child and family.”
(Social Workers in Schools)

“It helped me through a very difficult time in my life. Thank you for your awhi & manaaki, encouragement and advocacy.” (Safety programme)



Financial information



	2025 \$000's	2024 \$000's
Revenue from Operations, and Other Income	18,904	16,716
Total Expenses	(19,621)	(18,994)
Operating Deficit	(716)	(2,278)
Increase / (Decrease) in value of Investments	840	1,332
Increase / (Decrease) in value of Livestock	2,216	196
Increase / (Decrease) in value of Property	372	(404)
Total Gain / (Loss)	2,712	(1,154)

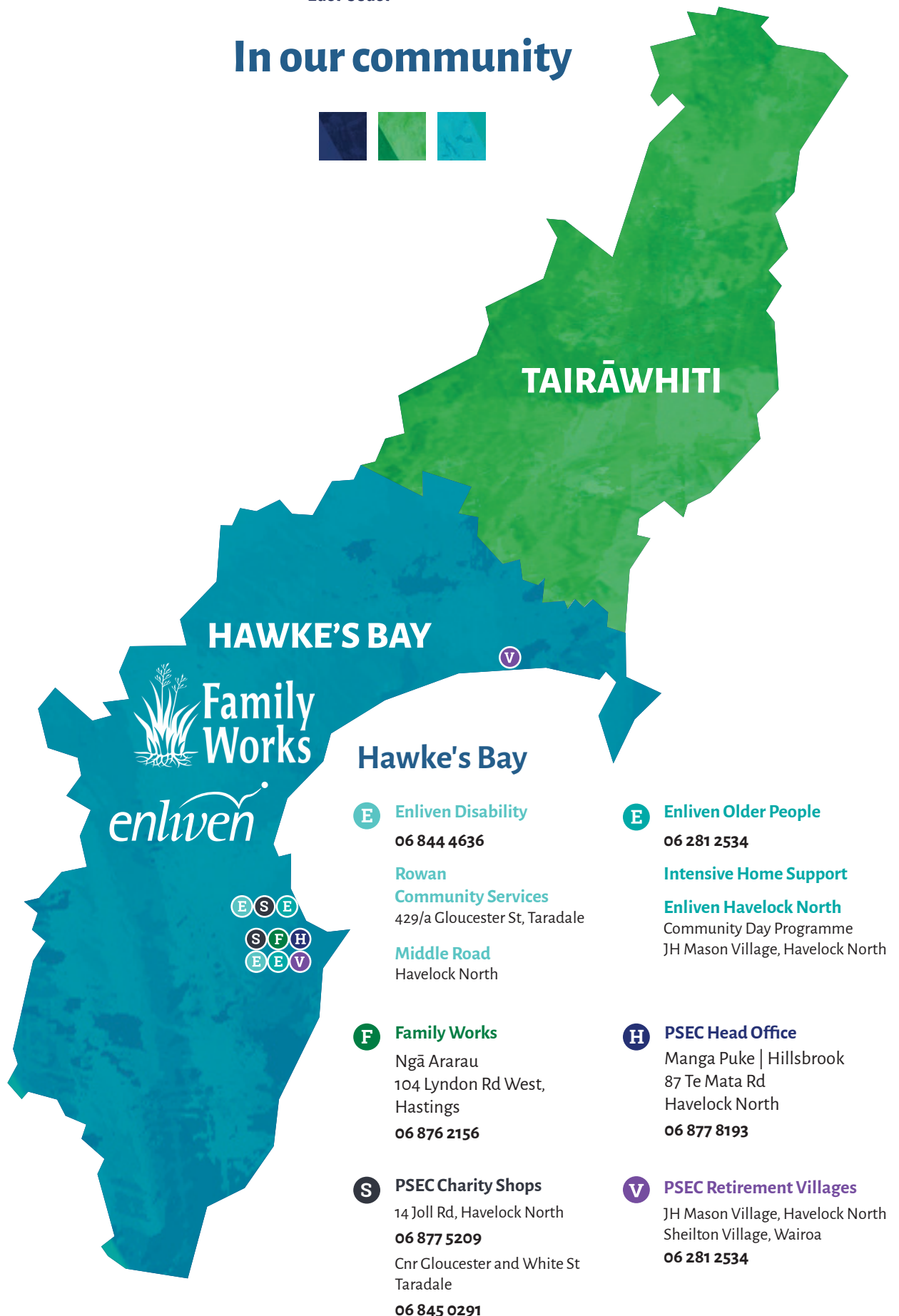
	2025 \$000's	2024 \$000's
Current Assets	17,307	17,721
Non-Current Assets	50,090	46,495
Total Assets	67,397	64,216
Current Liabilities	6,583	2,564
Non-Current Liabilities	-	3,550
Total Liabilities	6,583	6,114
Net Assets / Equity	60,814	58,102

A full set of the audited financial statements for the year ended 30 June 2025 is available from: The Chief Executive Office, PO Box 8119, Havelock North. Telephone 06 877 8193.



Presbyterian Support
East Coast

In our community



TAIRĀWHITI

HAWKE'S BAY



Family Works

enliven

E S E

S F H
E E V

Hawke's Bay

E Enliven Disability

06 844 4636

Rowan

Community Services

429/a Gloucester St, Taradale

Middle Road

Havelock North

F Family Works

Ngā Ararau

104 Lyndon Rd West,

Hastings

06 876 2156

S PSEC Charity Shops

14 Joll Rd, Havelock North

06 877 5209

Cnr Gloucester and White St

Taradale

06 845 0291

E Enliven Older People

06 281 2534

Intensive Home Support

Enliven Havelock North

Community Day Programme

JH Mason Village, Havelock North

H PSEC Head Office

Manga Puke | Hillsbrook

87 Te Mata Rd

Havelock North

06 877 8193

V PSEC Retirement Villages

JH Mason Village, Havelock North

Sheilton Village, Wairoa

06 281 2534